

acceo transaxion pos



Give your staff a POS they'll enjoy using

Customer Testimonial: Bergeron et Filles

The management team of BMR Bergeron et Filles in Amos wanted to offer its customers a faster and more efficient service. In January 2016, the store opted to integrate the ACCEO Transaxion point of sale. Head cashier Dominique Saint-Martin was pleasantly surprised and impressed by the ease with which the migration took place: "The transition was quick and easy, and the training was short. It's also a breeze to explain to my colleagues how to operate the POS. In the past, I have used other cash register software that required much longer training, and it was sometimes essential to keep the instruction manual under the cash register. It was burdensome."

In previous jobs, Ms. Saint-Martin saw other points of sale be implemented; she did not get the impression that they were state-of-the-art: "We would go from a forty-year-old technology to a twenty-year-old technology. The ACCEO Transaxion point of sale is built on leading-edge platform. We definitely got more bang for our buck with this upgrade: the point of sale and its functionalities truly complement ACCEO Omni management solution."

As Ms. St-Martin points out, a number of features were enhanced, which greatly reduces the need for transcription and manual entry, minimizes the risk of errors, and saves time. She particularly appreciates the ability to combine purchase orders without having

to retype everything manually, the possibility to easily retrieve a transaction for a refund, and the option to add a shipping address. The modification of customer information, in her view, is more easily accessible. She also likes having the possibility to view the list of transactions for the day.

Ms. Saint-Martin has nothing but positive comments on the training she received, especially due to its personalized format. "During our discussions, the trainer made a few adjustments to the software to comfortably fit our needs. It's nice to work with such a competent professional, as it greatly added to the training experience." She also underlines the efficiency of customer service and technical teams, who respond

quickly to all her requests and conduct regular follow-ups: "We feel supported."

In short, the addition of the ACCEO Transaxion point of sale has had a positive impact on her daily work life, because it's easy to use and facilitates transactions.

"The day after the training, I was eager to go work with the new software, and I wasn't the least bit worried to go through this change. My colleagues even regrouped around my cash register because they were so excited to discover ACCEO Transaxion POS!"

Contact us today to learn more about the ACCEO Transaxion point of sale!

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your performance